

## IFP Third Party Risk Assessment

**Provider Name:** Hub24  
**Assessment completed by:** Nick Minton  
**Date completed:** 16/08/2024

QUESTION		RESPONSE
1	What security standards do you adhere to?	ISO27001 certified
2	Have you reached at least maturity level one for all of the Essential Eight cyber security strategies?	Yes
3	Back-ups - Do you do them, encrypt them, how frequently, how often do you test these back-ups, and when was your last test?	Do you do them: Yes Encrypt them: Yes How frequently: Near real-time How often do you test these back-ups: Annually When was your last test: 06/04/2024
4	Do you enforce MFA for all team members when logging onto your systems that contain our data?	Yes
5	How is our data retained?	please refer to contract
	For how long?	please refer to contract
	When is it deleted?	please refer to contract
	What happens after we finish our working relationship?	please refer to contract
	How will we access our data after our working relationship?	please refer to contract
6	How will we know if you have suffered a cyber breach?	In accordance with the OAIC Notifiable Data Breaches scheme requirements, you will be notified regarding any data breach that affects your information.

QUESTION		RESPONSE
	Will you notify us?	IFP may be notified under this process where they are affected.
	Will you notify our clients?	Parties will be notified where they are affected.
7	Do you have cyber insurance?	Yes
	Does your insurance cover third parties like us if you have a cyber incident?	Details are confidential
8	Do you have a specific cyber incident response hotline or contact information if we need to report something to you?	<a href="mailto:cybersecurity@hub24.com.au">cybersecurity@hub24.com.au</a>